



- Prevention and Early Intervention
- Crisis Intervention/Transitional Response
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Maricopa Association of Governments Regional Domestic Violence Council

On these pages you will find information about the MAG Regional Domestic Violence Council, the dynamics of domestic violence (DV), community resources, training opportunities, and a record of how Arizona legislators voted on domestic violence legislation in the last legislative session. The web pages also offer a number of links to other local, state and national sites that provide more specialized domestic violence information.

For the most up-to-date information visit the [MAG Domestic Violence Council Committee Page](#).



**DOMESTIC VIOLENCE
COUNCIL**



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DOMESTIC VIOLENCE**



**RESOURCES
AVAILABLE**



**DOMESTIC VIOLENCE
TRAINING**



**LEGISLATIVE
SCORECARD**

We consider these pages a work-in-progress and therefore would appreciate any comments or questions you may have. Please e-mail us at mag@mag.maricopa.gov or call 602-254-6300.

The development of the web pages was supported through an Innovative Grant from the Governor's Office for Domestic Violence Prevention



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MAG Domestic Violence Council



Overview

The Maricopa Association of Governments (MAG) Regional Domestic Violence Council is a 60-member body created in January 2000 to implement the 1999 MAG Regional Plan on Domestic Violence. Because domestic violence touches every segment of our community, the Council was specifically designed to reflect a variety of community interests, namely the core groups that are impacted and respond to domestic violence: business, criminal justice, education, faith-based institutions, government, health care, social services, and domestic violence survivors. The Council is the largest coordinated community response coalition of its kind in the country.

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The Core Components of an Effective Domestic Violence Response System



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About Domestic Violence

Domestic violence is a pattern of coercive control in an intimate relationship. This control may be seen in physical assault or in more subtle, but equally devastating ways. Verbal, emotional, financial, and sexual abuse, as well as isolation also fall under the realm of abusive behaviors. Domestic violence crosses all racial, ethnic, economic, and religious communities.

Domestic violence is a crime that conservatively affects 25% of all American families. It is often a silent crime, hidden behind family doors. Most often domestic violence is an ongoing, debilitating experience of physical, psychological, and/or sexual abuse (American Medical Association definition). The Surgeon General of the United States reports that *one out of five women* battered by their partners has been victimized over and over by the same person.

- [Myths and Facts](#)
- [Profiles of Victims and Batterers](#)
- [Tips for Keeping Safe](#)
- [Orders of Protection and Injunctions Against Harrasment](#)
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Domestic Violence Resources

The Maricopa region has many resources available to deal with the problem of domestic violence. Services include emergency shelters, victim services, legal and protection services, treatment for batterers, and other information.

- [Domestic Violence Shelters](#)
- [Help for Victims](#)
- [Local Family Advocacy Centers](#)
- [Legal and Court Services](#)
- [Offender Treatment Services](#)
- [Other Resources and Hotlines](#)
- [Getting an Order of Protection](#)
- [Getting a Restraining Order](#)



**RESOURCES
AVAILABLE**

**National DV
Hotline**
1-800-799-SAFE

Shelter Hotline
602-263-8900

**Superior Court
SELF-HELP
Center**
602-506-7353

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Domestic Violence Training

Interested in attending a specialized training on domestic violence but don't know where to find it?

Considering creating a training, but need to know if one has already been designed and implemented successfully?

Or are you in search of a cross-training opportunity so that you can become knowledgeable about how other disciplines respond to domestic violence?

In an effort to develop more coordinated and effective training opportunities for the diverse professionals who respond to domestic violence, the Training Inventory and Calendar has been developed to provide up-to-date information what training curriculum is out there, whose conducting it, and when it is offered.



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Legislative Scorecard

Here is how our state legislators have voted on domestic violence related legislation during the 44th Legislative Session.

- [List of Domestic Violence bills signed by the Governor](#)
- [List of Domestic Violence bills that failed](#)
- [2001 Arizona Senate Scorecard \(PDF, 92 KB\)](#)
- [2001 Arizona House of Representatives Scorecard \(PDF, 74 KB\)](#)



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Links to Domestic Violence Sites



Included on these pages are regional and national organizations dealing with domestic violence. A brief summary of the organization and Web site is given along with a link to the address.

Local Sites

National Sites

Other Sites

MAG Regional Domestic Violence Homepage:
www.mag.maricopa.gov/dv

Sponsors:

Maricopa Association of Governments
www.mag.maricopa.gov

Governor's Office for the Prevention of Domestic Violence
<http://www.governor.state.az.us/dvp/index.html>



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Mission, Goals and Roles

Mission

The MAG Domestic Violence Council serves as the primary coordinating body for issues related to domestic violence. The Council provides a forum for communication and coordinated action to effectively address, prevent and eradicate domestic violence in Maricopa County.

Goals

1. To mobilize all facets of the community to take effective action against domestic violence
2. To prevent domestic violence through modifying attitudes
3. To promote victim safety and self determination
4. To hold abusers accountable through instituting effective consequences

Roles

- Promote Valley-wide coordinated response to domestic violence
- Provide overall policy direction and oversight for Regional Plan implementation
- Convene Action Teams to develop implementation strategies
- Review implementation strategies and remove roadblocks to implementation
- Incorporate activities of other regional/local task forces, coalitions, or committee on domestic violence
- Provide periodic updates to the MAG Regional Council
- Evaluate the effectiveness of the regional response to domestic violence over the long-term

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Council Members

Chair

Peggy Bilsten, *Councilmember, City of Phoenix*

Vice-Chair

Cmdr. Kim Humphrey, *Arizona Regional Community Policing Institute*

Members

- Tom Ambrose, *Phoenix Suns*
- Maria Armijo, *Maricopa County Attorney's Office*
- Tracy Bame, *Phelps Dodge Corporation*
- Mary Ellen Bradshaw, *Arizona Public Health Association*
- Michael Branham, *Arizona Criminal Justice Commission*
- Jan Brewer, *Maricopa County Board of Supervisor*
- Dr. Dean Coonrod, *Maricopa Medical Center*
- Gene D'Adamo, *The Arizona Republic*
- David Easchief, *Salt River Pima-Maricopa Indian Community*
- Susan A. Ehrlich, *Supreme Court of Appeals, Division I*
- Paul Eppinger, *Arizona Ecumenical Council*
- Kathleen Ferraro, *Arizona State University - Women's Studies*
- Jill Favor, *Arizona Foundation for Women*
- Sue Glawe, *Blue Cross Blue Shield of AZ*
- Lisa Glow, *Arizona Attorney General's Office*
- David Goulet, *Councilmember, City of Glendale*
- Marylou Hanley, *AZ Department of Economic Security*
- Martha Fraser Harmon, *Man's Anti-Violence Network (M.A.N.)*
- Roger Illingworth, *Arizona Department of Public Safety*
- Mary Lynn Kasunic, *Area Agency on Aging, Region One*
- Loren Kirkeide, *Salt River Project*
- Rev. Deborah Lerner, *Paradise Valley United Methodist Church*
- Sue Linney, *City of Goodyear*
- Marie Lopez-Rogers, *Vice-Mayor, City of Avondale*
- Cynthia Lukas, *Councilmember, City of Scottsdale*
- Jo Ellen Lynn, *American Express*
- Donna Marcum, *Arizona Criminal Justice Commission*
- Linda Martin, *Paradise Valley United Methodist Church*
- Judy Mattingly, *Justice Services Inc.*
- Preston McMurry, *McMurry Publishing*
- Carolyn McBurney, *3TV-KTVK*
- Rick Miller, *Violence Prevention Initiative*
- Karen O'Connor, *Maricopa County Superior Court*
- Stephanie Orr, *Center Against Sexual Assault*
- Michael G. Parascandola, *City of Goodyear*



- Rev. Fran Park, *Northwest Valley Community Council*
- Janice Parker, *Save the Family Foundation of Arizona*
- Karyn Parker, *Marley House*
- Sandi Perez, *Arizona Community Foundation*
- David Peterson, *Arizona State Senate*
- Don Peyton, *Phoenix Fire Department*
- Connie Phillips, *Sojourner Center*
- John Pombier, *Governor's Division for Prevention of Family Violence*
- Lynn Potts, *Mesa City Prosecutor's Office*
- Lonnie Sanders, *Phoenix Police Department*
- Angela Rodgers, *Children's Action Alliance*
- Lawrence Sand D.O., *Maricopa County Department of Public Health*
- Joan Shafer, *Mayor, City of Surprise*
- Marie A. Sullivan, *Arizona Women's Education and Employment*
- Roberta Voss, *Arizona House of Representatives*
- Kerry G. Wangberg, *City of Phoenix Prosecutor's Office*
- Phillip Westbrook, *Councilmember, City of Chandler*
- Greg Shaw Williams, *Avondale City Prosecutor's Office*
- Clark Wrigley, *TOSCO Marketing Company*

Council Staff

- Kristina Rivera, *Domestic Violence Specialist*
- (P) 602-254-6300 (F) 602-254-6490
- (e-mail) krivera@mag.maricopa.gov



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Meetings

Meeting Schedule

The Council meets on a bimonthly basis, usually on the third Thursday of the month in the MAG Saguaro Conference Room (302 N. 1st Avenue, Suite 200, Phoenix). Members of the public are welcome to attend. In accordance with the Open Meeting Law, an audience member may address the Council, but no action can be taken at the meeting. However, an item can be added to the next Council agenda. Subcommittees working on [Current Initiatives](#) meet more frequently on an ad hoc basis.

Upcoming Meetings (Dates, times, and locations are subject to change)

Check the [MAG Domestic Violence Council Committee Page](#).

Agendas and Minutes

Recent agendas and minutes are posted on the [MAG Domestic Violence Council Committee Page](#).

Archived agenda and minutes are available below in Adobe Acrobat PDF format.

Date	Agendas	Minutes
January 27, 2000	Download	Download
February 24, 2000	Download	Download
March 22, 2000	Download	Download
May 18, 2000	Download	Download
June 29, 2000	Download	Download
September 7, 2000	Download	Download
December 5, 2000	Download	Download
February 13, 2001	Download	Download
April 17, 2001	Download	Download
June 19, 2001	Download	Download
October 11, 2001	Download	Download
November 13, 2001	Download	Download

Upcoming DV Council and Community Events

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Publications

1999 MAG Regional Plan on Domestic Violence

In April of 1998, after a succession of domestic violence related homicides occurred, the chief elected officials of the cities, towns, Maricopa County, and two Indian Communities, serving on the MAG Regional Council, requested that a plan be developed to address the system-wide response to domestic violence and to identify potential solutions. The result of an extensive planning process involving over 150 participants was the development of 41 recommendations addressing four key areas:

- Prevention and Early Intervention (Recommendation #1-13)
- Crisis Intervention and Transitional Response (#14-27)
- Systems Coordination and Evaluation (#28-34); and
- Long Term Response (#35-41).

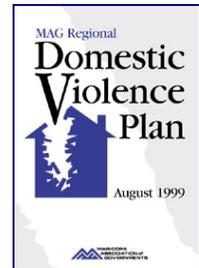
The MAG DV Council is responsible for overseeing the implementation of the 41 recommendations.

Other Publications

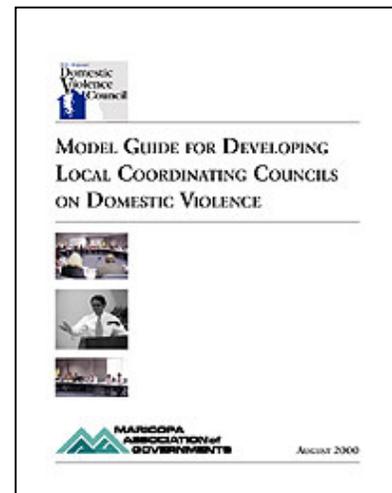
- [Domestic Violence Council Newsletter, October 2001](#)
- [Domestic Violence Council Newsletter, May 2001](#)
- [Domestic Violence Council Newsletter, October 2000](#)
- [Domestic Violence Safety Plan Brochure \(English\)](#)
- [Domestic Violence Safety Plan Brochure \(Spanish\)](#)
- [Faith-Based Communities and Domestic Violence Brochure](#)
- [Employer's Against Domestic Violence Brochure](#)
- [Model Guide for Developing City/Local Coordinating Councils on Domestic Violence](#)
- [Workplace Manual](#)
- [Domestic Violence Resource Guide for Faith Leaders](#)
- [Crisis Response Team Manual](#)

Documents are saved in Adobe Acrobat PDF format. In order to view these documents the Acrobat Reader is required, and is available for free from adobe.com

If you would like to receive multiple color copies of these documents, please e-mail or call Brande Mead at 602-254-6300



[Download MAG Regional Domestic Violence Plan \(PDF, 3 MB\)](#)



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Current Initiatives

Status

- [Annual Training for Hospital Personnel #1](#)
- [Workplace Policies #6&7](#)
- [Faith-based Community Involvement #8](#)
- [Model Protocols for Crisis Response Teams #24](#)
- [City-Based Action Teams #28](#)
- [Collaborative Training Network #31](#)
- [Legislative Ad Hoc Subcommittee](#)

Recommendation #1 - Annual Training for Hospital Personnel

Co-Chair - Dr. Dean Coonrod, MedPro/Maricopa Integrated Health Systems

Co-Chair - Sue Hollabaugh, Vice President of Patient Services, John C. Lincoln Hospital

Action Items:

- Develop a policy/protocol for identifying the minimal elements for mandatory yearly training of hospital personnel.
- Conduct a survey of all staff educators and educational providers in Maricopa County to determine the level of training already being provided.
- Formally request a commitment from all hospital administrators to implement system wide yearly training to all personnel.
- Continue to survey annually to monitor the level of voluntary compliance.

Collaborative Partners:

- Maricopa Integrated Health Systems
- John C. Lincoln Hospital
- Samaritan Health
- Arizona Medical Association
- Arizona Hospital Association

Best Practice Outcome:

All the major hospitals in Maricopa County commit to yearly domestic violence training. Hospital personnel are better prepared to identify victims of domestic violence and refer to appropriate resources.

Status:

- A survey was conducted of CEO's of area health care organizations. Results of the survey can be obtained by calling (602) 254-6300.
- A guideline has been developed by the work group which outlines minimum and best practice elements for screening, identification and training of hospital staff.

- Results of the survey and the concept for adoption of a model protocol were presented to CEO's at a luncheon sponsored by Maricopa Integrated Health Systems on March 1, 2001.
- The work group will be convening to incorporate feedback provided by the CEO's for a certification concept that involves adoption of the protocol, annual training and a CQI process to ensure that victims who identify are receiving appropriate follow up.
- **Healthcare Initiative**
The work group is currently developing a healthcare kit to be called "Health Cares About Family Violence". It will be distributed to all healthcare organizations in an effort to promote universal screening and awareness of domestic violence for patients and employees. The "kit" will contain a model protocol for hospitals to adopt and establish a domestic violence policy, training video (developed with the help of channel 3), buttons, safety plan brochures, shoe cards, and other resources.

Recommendation #6 & #7 - Workplace Policies and Practices to Address Domestic Violence

Chair - Gene D'Adamo, The Arizona Republic and Tracy Bame, Phelps Dodge Corp.

Action Items:

- Attend the Corporate Citizenship Conference in Boston, MA to learn and train about best practice models and approaches for workplace practices and policies on domestic violence.
- Develop a module/curriculum for employers to implement at their organizations to address the effects of domestic violence in the workplace.
- Conduct outreach, provide materials and resources and develop a training component for local governments in Maricopa County to implement policies and practices.

Best Practice Outcome:

Employers in Maricopa County provide a safe and supportive work environment for employees experiencing domestic violence with the appropriate resources and support as well as create a safer work environment for all employees.

Status:

- The business representatives on the MAG Domestic Violence Council have formed an organization Employers Against Domestic Violence (EADV) to formally address domestic violence in the workplace. (*EADV Website pending*)
- **Employer Initiative**
The "kick-off" breakfast that was held in May, 2001 was a great success with over 100 people attending. Currently EADV has been working to increase membership and educate the business community on how to respond to domestic violence in the workplace. To date, there are over 50 public and private organizations that have joined EADV. EADV is holding the second forum entitled "Domestic Violence: Moving the Issue forward in Your Organization" on December 7th, 2001 at APS.

Recommendation # 8 - Faith Based Communities and Domestic Violence

Chair - Reverend Deborah Lerner, Trinity United Methodist Church

Subcommittee Members:

Members of the MAG Domestic Violence Council serve as liaisons to a subcommittee coordinated by Paradise Valley United Methodist Church. For more information contact (602) 840-8360.

Action Items:

- Co-sponsor the statewide conference *A Religious Response to Domestic Violence* on October 17, 2001. The Council will assist with promoting the event to 1600 religious institutions and assisting in developing materials to be used at the event.
- Facilitate an Interfaith Team made up of faith leaders, advocates and survivors to develop a user-friendly resource Manual filled with useful information for leaders on how to respond effectively to domestic violence in their congregations.
- Assist with facilitating post conference training to individual congregations.

Collaborative Partners:

- Paradise Valley United Methodist Church
- Arizona Coalition Against Domestic Violence

Best Practice Outcome:

Faith Leaders will be prepared to support families experiencing domestic violence in their congregations.

Status:

- MAG assisted in helping to obtain a grant from Phillip Morris Doors of Hope foundation to support the faith based initiative.
- **Religious Community Initiative**
MAG staff completed the "Domestic Violence Resource Guide for Faith Leaders" manual. It can be downloaded from the publications page on this site. The 4th Annual religious Response to Domestic Violence took place on October 16th, 2001 at the Paradise Valley United Methodist church. This years' turnout was even greater than last years with over 300 people in attendance! Another success for the Faith Based Initiative.

Recommendation #28 - Promote City Based/Local Coordinating Councils

Chair - Commander Kim Humphrey, AZPOST

Action Items

- Design and produce copies of the *Model Guide for Developing City/Local Coordinating Councils on Domestic Violence* to distribute on a state-wide level.
- Gain commitment from at least 3 cities to establish a local coordinating council.
- Train, provide outreach and follow-up to those 3 cities in developing their council and establishing clear goals and objectives for their council.
- Hold a conference where participants will learn of the benefits of forming a local council in their area. Other topics covered will involve aspects of conducting needs assessments, interpreting data, and increasing community involvement to address

the needs of victims in their city, town or region.

Collaborative Partners:

- Arizona POST
- AZ Department of Public Safety

Best Practice Outcome:

Cities and towns will have comprehensive coordinated response systems to effectively address the needs of victims in their community.

Status:

- Draft version of the *Model Guide for Developing City/Local Coordinating Councils on Domestic Violence* available.
- Training took place on February 6 and 7, 2001. 7 cities/regions participated in the training in Maricopa County to develop their local coordinating council.
- A half-day follow up training will take place in May, 2001 for training participants to report on progress and address obstacles.
- MAG Staff will provide ongoing Technical Assistance to assisting local/regions with start-up of their Councils.

Recommendation #24 - Establish Region Wide Crisis Response Teams

Chair - Don Peyton, City of Phoenix Fire Department

Action Items

- Develop a manual that contains model protocols, references existing programs and identifies necessary resources for establishing and training Crisis Response Teams.
- Establish a model protocol for promoting mutual aid across city boundaries.
- Gain commitment from at least 3 cities to establish a Crisis Response Team within the next year.
- Provide outreach and support to those cities for establishing their crisis response team.

Collaborative Partners:

- City of Phoenix Fire Department
- AZ Department of Public Safety

Best Practice Outcome:

All victims will receive access to immediate services at the scene of the domestic violence incident.

Status:

- A regional training center is currently under development pending funding.
- The work group is currently meeting to get buy-in for mutual/automatic aid.
- **Crisis Response Team Initiative**

The Crisis Response Team Training Manual (can be downloaded from publications page on this site) was completed and distributed at the first Crisis Response Team Training held in October. There will be more training dates soon, however there are no exact dates at this moment.

Ad Hoc Legislative Subcommittee

Chair - Kathleen Ferrarro, Department of Women's Studies, Arizona State University

Action Items

- Address key issues for consideration in the next legislative session
- Contribute to the League of Cities and Towns resolutions process
- Develop action plan to influence legislative process

Collaborative Partners:

- Arizona Coalition Against Domestic Violence
- City Officials
- Prosecutors
- AZ State Legislators

Status:

Status of legislative bills are tracked on the MAG Website.

The MAG Legislative work group has convened to address issues related to Domestic Violence funding bills.

Recommendation #31 - Collaborative Training Network

Chair - Open

Subcommittee: still pending

Action Items

- Develop an inventory of all D/V related training in the state to list on website.
- Maintain a calendar listing the dates of all D/V trainings in the state.
- Strategize for increased coordination and cross training opportunities between disciplines.

Collaborative Partners:

- Arizona Coalition Against Domestic Violence
- Maricopa Community College
- AZ Dept. Of Health Services
- AZ POST
- Center Against Sexual Assault
- In-School prevention program providers

- Sojourner Center

Best Practice Outcome:

A coordinated and standardized training system to ensure hi-quality and efficient use of resources and decrease duplication

Status:

- MAG staff will begin work on the training inventory and calendar. Estimated date of completion is for Spring of 2001.
- A subcommittee to begin work on strategies for collaborating on training is expected for Spring 2001.

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Myths and Facts

Myth:

Domestic violence is rare and only affects a small percentage of the population.

Facts:

Domestic violence is experienced in every type of relationship, regardless of age, race, socioeconomic status, gender, or sexual orientation.

- Every nine seconds, a woman in United States is physically abused (First Comprehensive National Health Survey of American Women, 1999 Family Violence Prevention Fund).
- It is the leading cause of injury for women age 15 to 44.
- One study showed that 30% of women presenting with injuries in an Emergency department were identified as having injuries by battering (McLeer, S. and Anwar R., 1989).
- Domestic violence accounts for over 50% of female homicides (Smolowe, 1994).
- 30-45% of teen dating relationships involve violence (Youth Peace).

Myth:

Domestic violence is a personal issue.

Facts:

Domestic violence impacts the entire community. It affects our friends, neighbors, co-workers, and families. It diminishes the quality of life of every citizen in our community. Critical impacts on children, as well as costs to health care providers, employers, and governmental entities are displayed below.

- *Children*
Studies show that in 50-70% of cases in which a parent abuses another parent, the children are also physically abused (Bowker et al., 1988). Children also suffer emotional, cognitive, behavioral, and developmental impairments as a result of witnessing domestic violence in the home (Jaffe, 1990). Studies also have shown that 30% of these children model the abusive behavior later in life (Stark, 1994).
- *Health Care*
The total health care costs of family violence are estimated at more than \$44 million each year (R. Gelles, Family Violence, Sage Publications, Newbury Park, 1987).
- *Business*
Domestic violence costs employers \$3 to \$5 billion annually due to worker absenteeism (New York Victim Service Agency Report on the Costs of Domestic Violence, 1987).
- *Government/Criminal Justice*
Arizona law enforcement agencies consistently report that domestic violence is the single largest call for service. In each of the last three years, local police departments have received approximately 100,000 domestic violence related calls, written 39,692 reports, and made 21,404 arrests. State courts have issued an average of 36,648 Orders of Protection and Injunctions.

Myth:

Batterers abuse their partners or spouses because of alcohol or drug abuse.

Facts:

Substance abuse does not cause domestic violence, though it is frequently used as an excuse. In some cases, substance abuse may increase the frequency or severity of violent episodes (Jillson & Scott, 1996). Because substance abuse does not cause domestic violence, requiring batterers to attend only substance abuse treatment will not effectively end the violence. Victims often report that even when their partners became clean and sober, the abuse continued.

Myth:

Anger management treatment and couples' counseling are appropriate interventions for batterers and for couples where domestic violence is a problem.

Facts:

It is a batterer's desire to control his or her partner, not a problem with anger, which underlies the abusive behavior. Batterers in treatment often say they used their expression of anger as a way to intimidate and control their partners. Anger management programs are NOT suitable alternatives to certified batterer treatment because they are not designed to address the fundamental causes of domestic violence or safety and accountability issues.

Couples' counseling is also NOT appropriate treatment for batterers. Experience has shown that couples' counseling can further jeopardize the victim's safety and give the batterer support for blaming the victim for the violent behavior.

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PROFILE OF A VICTIM

Simply being female is the single greatest factor that increases one's risk of becoming a victim of domestic violence. Statistics show that in 95% of all domestic violence cases, women are the victims (Bureau of Justice Statistics, 1994). Gender is where the commonalities among victims ends. Victims are of every age, class, race, religious, geographic, sexual orientation, and personality group. In the United States, nearly *one in three* adult women experience at least one physical assault by a partner during adulthood (American Psychological Association, Presidential Task Force on Violence and the Family 1996 Report).

Why Victims Stay

Many victims of domestic violence do leave their abusive partners. The National Coalition Against Domestic Violence estimates that on average, a victim returns to her abuser six times before finding the resources to finally break free from the relationship. Victims are faced with many barriers which prevent them from leaving. These barriers can include:

- *Fear of Increased Violence* — The lethality of the violence often increases when a batterer believes his/her partner is leaving the relationship. In fact, victims are most likely to be murdered when attempting to report abuse or leave the relationship. The batterer may have threatened to kill him/herself, the victim, the children, and/or friends and family if the victim attempts to leave. Immobilized with psychological and physical trauma, the victim often sees no way to protect herself.
- *Frequency and Severity* — The violence may occur over a relatively short period or there may be a long period between battering incidents. The batterer may promise that the last act of violence will be the last.
- *Lack of Financial Resources* — Batterers often control all access to the family resources. Without money or transportation the victim often has no place to turn. The majority of women on welfare are past victims of domestic violence, as are most homeless women. The victim may stay with the batterer to avoid the poverty she and her children will experience.
- *Isolation* — The batterer may be the only emotional support left for the victim as a result of either voluntarily or being forced to cut off relationships with friends and family.
- *Cultural Beliefs* — The victim may hold cultural or religious beliefs which support keeping the family together at all costs.
- *Prior History of Abuse and Low Self-Esteem* — There may be generational history of witnessing domestic violence in the family and/or of being abused. The victim may have learned to accept abuse as normal behavior because at early age abuse was considered acceptable when someone had done something wrong. The victim may believe that the abuse is deserved and accepts responsibility for the batterer's behavior. Feelings of low-self worth and helplessness are continually reinforced by the batterer.

Am I a Victim?

- I am frightened by my partner's temper.
- I apologize when I am treated badly.

- I have been hit, kicked, bitten, shoved, burned, and/or had objects thrown at me.
- My partner controls whom I see and where I go. My partner is jealous of my relationships with friends, family, and coworkers and isolates me from those people.
- My partner has injured or threatened to injure the children, pets, or special property.
- I am given an allowance to spend and/or my partner controls the finances and will not allow me to purchase necessities such as food and clothing.
- I have been forced to have sex or perform sexual acts.
- My partner has destroyed or broken my possessions.

PROFILE OF A BATTERER

Batterers are as diverse as the victims of domestic violence, but what is most similar about batterers is the use of power and control as the main tactics in their abusive behavior.

Batterers:

- Equate **JEALOUSY** with love; continually questions partner about people spoken to or associating with; becomes jealous of time partner spends with others, including family.
- Use **CONTROLLING BEHAVIOR** to inhibit almost every aspect of their partners life — from their ability to come and go at their own will, spend money, or make any decision at all.
- **LIE** or alters or withholds the truth.
- Pressure partners to **BECOME COMMITTED TO THEIR RELATIONSHIP QUICKLY**.
- Have **UNREALISTIC EXPECTATIONS**; they expect their partner to meet all of their needs, to take care of everything both emotionally and domestically.
- **ISOLATE** their partner by severing outside ties, support and resources; accuses others, such as a partner's family and friends as "troublemakers"; blocks partner's access to use of vehicles, work or telephone service in the home.
- **BLAME OTHERS FOR FEELINGS** and may use feelings to manipulate a partner; may say, "You are hurting me by not doing as I want" or "You control how I feel."
- **HOLD CHILDREN TO HIGH EXPECTATIONS**; may expect children to perform beyond their capability; may punish the children for not performing up to expectations set by the batterer.
- Exhibit **CRUELTY TO ANIMALS**
- Use "**PLAYFUL**" **FORCE IN SEX**; restrains partner against her or his will during sexual activity; acts out fantasies in which the partner is helpless; forces sex when the partner is asleep, ill or tired; shows little concern for partner's desire to be touched; uses sulking or anger to manipulate sexual compliance.
- **VERBALLY ABUSE THEIR PARTNER**; curses or degrades them; puts down partner's accomplishments.
- Hold **RIGID GENDER ROLES** and expects partner to serve batterer's needs;
- **INHIBIT PARTNER FROM MAKING DECISIONS**, coming and going at will, and spending money.

Although both men and women can be abusers, approximately 97% of all batterers are men. Abuse is often a learned behavior. The person who uses any form of violence to control or manipulate a partner often has low self-esteem, may refuse to accept responsibility for the violence, and may believe the violence is justified. Often the batterer will try to excuse the behavior or blame the victim for causing it. The tendency to use abuse as a control tactic is aggravated by the use of drugs and alcohol. Overcoming a substance abuse problem, however, does not usually end the abusive behavior. Batterers can overcome abusive behavior through the appropriate treatment and counseling, separate from their substance abuse treatment.

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Safety at Home (When the abuser has moved out)

- Change your locks on your doors
- Buy additional locks and safety devices to secure your windows
- Identify a neighbor you can tell about the violence and ask that they call the police if they hear a disturbance coming from your home

Safety with Your Children

- Plan and rehearse an escape route out of your home
- Teach them a code word to call 911, and how to use a public telephone
- Inform your children's school, day care, etc about who has permission to pick up your children
- Give school personnel a photo of abuser
- Ask school personnel not to divulge your address and phone number

Safety During an Incident

- Stay out of rooms with no exit
- Avoid rooms that may have weapons
- Select and use a code word that alerts friends, family, neighbors and children to call the police
- Practice how to get out of your home safely. Identify which doors, windows, stairwell would be best
- Decide and plan for where you will go if you have to leave home quickly
- Leave a suitcase and checklist items with a friend
- Use your instincts and good judgement. If the situation is very dangerous, consider giving the abuser what he or she wants to calm him/her down. You have a right to protect yourself until you are out of danger

**Domestic Violence
 Safety Plan**

Do
You
 Feel
Safe
 at home?

You can.

For Local Shelter Call:
263-8900 or 1-800-799-7739
 National Hotline: 1-800-799-SAFE (7233)

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[Download the Safety
 Plan](#)

Safety When Preparing to Leave

- Open a savings account in your own name and a post office box so that you can receive mail and checks
- Leave money, an extra set of keys, copies of important documents, and extra clothes with someone you trust so you can leave quickly
- Determine who would be able to let you stay with them or lend you some money
- Keep the shelter phone number nearby and keep some change or a calling card on you at all times
- Review your safety plan as often as possible
- Remember - Leaving your abuser is the most dangerous time

Safety at Work and In Public

- Decide who at work you will inform of your situation. This could include your employer and office or building security
- Give security a photo of abuser and Order of Protection
- Arrange to have someone screen your calls
- Devise a safety plan for when you leave work — Have an escort to your car or bus, vary your route home, think about what you would do if something happened while going home
- Consider getting a cell phone
- Carry a noisemaker or personal alarm

Safety with an Order of Protection

- Keep your order with you at ALL times, and give copies to family, friends, school personnel, employers, and babysitters
- Call the police if your partner violates the Order of Protection
- Think of alternative ways to keep safe if the police do not respond right away

Safety and Your Emotional Health

- Plan to attend a support group for at least two weeks to gain support from others and learn more about yourself and the relationship
- Read books and articles to help you feel stronger
- Decide whom you can call to talk freely and openly to give you the support you need
- Think positively about yourself
- Be assertive with others about your needs
- If you have to communicate with the abuser, determine the safest way to do so
- If you are thinking of returning to a potentially abusive situation, discuss an alternative plan with someone you trust

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Elders and Domestic Violence

Domestic violence can be a lifelong problem. Older victims have difficulty admitting that abuse is an issue in their lives. Many things, including cultural norms and religious views greatly impact their decisions on remaining in a destructive relationship. Often times, older battered women have been socialized to marry for better or for worse, and divorce was rarely an option to them when they were younger.

There are other reasons older women are often reluctant to leave an abusive relationship. After many years of accumulated memories and mementos, they do not want to leave their homes, their possessions, and their lives, as they have known them. The uncertainty associated with leaving an abusive relationship is often more frightening than enduring the abuse.

Thanks to the coordinated efforts of the Maricopa Elder Abuse Prevention Alliance and the Area Agency on Aging, Region One, older battered women in Maricopa County can receive the assistance they need. Support groups designed specifically for the older battered woman are held at locations throughout the Valley. The meetings are facilitated by a professional prevention specialist and provide a forum for sharing, education, group support and information on available community resources.

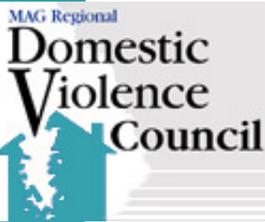
The Maricopa Elder Emergency Housing Program provides free, safe housing for up to two weeks for victims of abuse. More than 25 assisted living facilities and nursing homes in Maricopa County participate in the program, and emergency room staff at many Valley hospitals can now call a volunteer Program Advocate, who is available to assist with determining program eligibility and arranging housing placement.

To receive more information about late-life domestic violence support groups or the emergency housing program, call the Area Agency on Aging's 24-hour Senior HELP LINE at (602) 264-HELP, or statewide call the Elder Resource and Referral Line (ERRL) at 1-800-686-1431, or visit the

Agency's website at www.aaaphx.org.

Elder Abuse Information

- Adult Protective Services
1122 North Seventh Street, Suite #205
Phoenix, AZ 85006
(602) 255-0996
- Area Agency on Aging
1366 East Thomas Road, Suite #108
Phoenix, AZ 85014
(602) 264-2255
- Senior Help Line (602) 254-4357


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Domestic Violence and Children

Some children see the violence, while others hear screams, the breaking of glass and furniture, and crying. The children always see the aftermath of the violence: the blood, the bruises and broken bones.

A survey of over 6,000 American families found that 50% of the men who frequently assaulted their wives also frequently abused their children.

Seventy-five percent of women who are battered in this country have children living at home.

It is estimated that between 3.3 million and 10 million children are exposed to domestic violence each year and that this exposure can have significant negative effects on children's emotional, social, and cognitive development. These effects may include:

- Aggressive behavior and other conduct problems
- Depression and anxiety
- Poor academic performance
- Symptoms consistent with posttraumatic stress disorder, such as emotional numbing, increased arousal, and repeated focus on the violent event.

Increased Risk of Child Abuse

When a batterer senses that a woman may leave him, he may abuse the children to gain additional control over the victim.

Pregnancy is often an indicator of increased incidents of violence. The developing fetus is placed in jeopardy during these prenatal attacks. A study of 1,200 women found that *one in six* reported physical abuse during pregnancy. However, some women have reported that they are less likely to be battered when they are pregnant with the abuser's child.

- Men who batter their wives are likely to assault their children. Usually the women are battered first, and the child abuse starts later.
- The more severe the abuse of the mother, the worse the child abuse.
- Where the mother is assaulted by the father, daughters are exposed to a risk of sexual abuse 6.5 times greater than girls in non-abusive families.
- Up to 50% of all homeless women and children are fleeing domestic violence.

Children's Services

- Child Abuse Hotline: 1-888-767-2445
- Child Protective Services: (602) 530-1800
- Crisis Nursery of Phoenix: (602) 273-7363
- East Valley Crisis Nursery: (480) 969-2308
- West Valley Crisis Nursery: (480) 848-8863
- Child Help USA: (602) 271-4500

Recommended Reading

Davidson H. *The Impact of Domestic Violence on Children*. Washington, DC: American Bar Association, 1994.

Jaffe, P.G., Wolfe, D.A. and Wilson, S.K. *Children of Battered Women*. Newbury Park, CA: Sage Publications, 1990.

National Council of Juvenile and Family Court Judges. *Effective Intervention in Domestic Violence and Child Maltreatment Cases: Guidelines for Policy and Practice*. Reno, NV: NCJFCJ, 1999.

The Future of Children. *Domestic Violence and Children*. (Winter, 1999) 9,3.

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Domestic Violence: A Workplace Issue

Domestic violence doesn't stay at home when victims go to work. Domestic violence often becomes workplace violence. It is crucial that domestic abuse be seen as a serious, recognizable, and preventable problem like thousands of other workplace health and safety issues that affect a business and its bottom line.

PUBLIC PERCEPTIONS

While some employers may feel that domestic violence is "too controversial" to address, corporate America has dealt with difficult issues before, such as AIDS, for example, and can do so with domestic violence. In fact:

- Public opinion research conducted in 1995 by a major insurance company found that 91 percent of consumers surveyed believe that it is a good idea for companies to support domestic violence awareness programs.
- Business leaders agree that domestic violence is a problem that affects their workplaces: in another survey, fifty-seven percent of senior corporate executives believe domestic violence is a major problem in society. One-third of them thought this problem has a negative impact on their bottom lines, and 40% said they were personally aware of employees and other individuals affected by domestic violence. Sixty-six percent believe their company's financial performance would benefit from addressing the issue of domestic violence among their employees.
- 78% of Human Resources professionals polled by Personnel Journal said that domestic violence is a workplace issue.

PRODUCTIVITY

Domestic violence affects productivity, and increases absenteeism.

- In a 1997 national survey, 24% of women between the ages of 18 and 65 had experienced domestic violence. Moreover 37% of women who experienced domestic violence report this abuse had an impact on their work performance in the form of lateness, missed work, keeping a job or career promotions.
- A study of survivors of domestic violence found that abusive husbands and partners harassed 74% of employed battered women at work. Domestic violence caused 56% of them to be late for work at least five times a month, 28% to leave early at least five days a month, and 54% to miss at least three full days of work a month. They said that abuse also affected their ability to keep a job.
- Batterers also may be less productive or miss work because of violence, incarceration, or legal proceedings resulting from the violence.
- Forty-seven percent of senior executives polled said that domestic violence has a harmful effect on the company's productivity.

HEALTH CARE COSTS

Many employers offer health care benefits to their employees. Not surprisingly, this is another arena where domestic violence has an impact on a company's bottom line.

- The total health care costs of family violence are estimated in the hundreds of millions each year, much of which is paid for by the employer.
- Employers are aware of this economic burden: 44 percent of executives surveyed say that domestic violence increases their health care costs.

WORKPLACE SAFETY

Employers are more concerned today about violence in the workplace than they were 20 years ago, as news stories of workplace shootings, often related to domestic violence, become increasingly common. They are right to be concerned: victims of domestic violence may be especially vulnerable while they are at work. The lethality of domestic violence often increases at times when the batterer believes that the victim has left the relationship. Once a woman attempts to leave an abusive partner, the workplace can become the only place the assailant can locate and harm her.

- Ninety-four percent of corporate security directors surveyed rank domestic violence as a high security problem at their company.
- A large majority of EAP providers surveyed have dealt with specific partner abuse scenarios in the past year, including an employee with a restraining order (83%) or an employee being stalked at work by a current or former partner (71%).

LEGAL LIABILITY

Aside from the safety, ethical and bottom-line incentives to employers in developing policies regarding employees facing domestic violence, there are liability issues to consider. Domestic violence may raise legal issues in various circumstances. A batterer may stalk or assault his partner or others in the workplace. Or, abuse may occur between two co-workers in a dating or marital relationship.

Several laws may apply:

- Occupational safety and health laws generally require employers to maintain a safe workplace, which may include a violence-free workplace.
- Family and medical leave laws may require employers to grant leave to employees who are coping with domestic violence situations.
- Victim assistance laws may prohibit employers from taking adverse job actions against women disclose their situation or who take time off from their jobs to attend court appearances.
- Under certain circumstances, acts of violence against women may constitute a form of sexual harassment, which may violate federal or state anti-discrimination laws. This is true if the abusive partner creates a hostile environment at her workplace, and the company knowingly fails to take reasonable corrective action, such as informing security personnel of the problem and instructing them to take appropriate steps.

These are not marginal business concerns — public perceptions, productivity, costs, safety, and liability lie at the core of many vital corporate interests. They are, in fact, exactly the areas that any prudent leader will take into account when considering issues that affect employees and the workplace.

DOMESTIC VIOLENCE: TREAT IT AS A BUSINESS ISSUE

Domestic violence is an important business issue that cannot be ignored. The workplace is where many women facing domestic violence spend at least eight hours a day. It is an ideal place for them to get help and support. Domestic abuse affects employee health and well-being, productivity, benefits costs and risk to the employer. When employers face domestic violence as it affects the workplace they have the power to save money — and save lives.

ARIZONA'S WORKPLACE AND DOMESTIC VIOLENCE

Arizona has recently been selected as one of ten states that will participate in a new national project to create supportive work environments for victims of domestic violence. *The Corporate Citizenship Initiative* sponsored by the Family Violence Prevention Fund will provide the necessary support for a team of Arizona officials to craft a statewide action program to effectively address domestic violence in the workplace.

As one of the leaders in this effort, the MAG Domestic Violence Council is committed to working with the local governments in Maricopa County in developing policies and practices to assist and support victims in the workplace. For more information, contact Mary Thomson, Domestic Violence Specialist at (602) 254-6300.

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Getting an Order of Protection

Call 602-506-SELF (7353) to learn more about an Order of Protection or Injunctions Against Harassment.

Go to any city, justice or superior court (see [RESOURCES](#) section for contact information) and get a packet of instructions and forms that contain the Petition, a blank Order and a blank Certificate of Service of Process form.

Be as detailed as possible when you fill out the forms, making sure you have the following:

- Your address and phone number (or you can ask to keep it confidential)
- Your employer's address and phone number
- If children are included in the Order, include the name of your child(ren)'s school(s) and the addresses and phone number(s)
- Any other addresses you want the other person to stay away from
- The batterers address, phone number, employer and description
- Any papers showing past civil or criminal court actions against that person
- Any old orders against that person
- A list of the things that person has done — include dates, if you called the police, went to a doctor or hospital. Bring any police reports, medical records, if possible
- Information about your financial situation, including old paychecks, bank statements, or anything showing you receive government assistance (this is necessary to see if you qualify for a waiver or deferral of fees)

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Animal Cruelty

The Link Between Animal Abuse and Family Violence

Millie was shaking and cowering in the corner of the room as the Maricopa County Animal Control officer approached the house. "Take this dog," said her owner. "We don't need it anymore." Millie whimpered as the officer gently lifted her. Millie was skin and bones and had an open wound. Sadness overcame the officer as he moved to leave.

A young, crying boy suddenly appeared. "Please take care of her," the boy said. My father did not mean to hurt her. It was my fault. I shouldn't have been so bad." As Millie turned to lick the boy's hand, the father screamed, "Get in the house now." The boy lowered his head, turned and walked away.

This sad story is not uncommon. Each day thousands of animals are victims of abuse. But when animal abuse occurs the animal is often not the only victim. Animal abuse is one step in the cycle of domestic violence and it does not stand-alone. Many studies have shown a clear connection between animal abuse and other forms of family violence. If there is an animal in a home where child, spousal, or elder abuse occurs, you will often find animal abuse and vice-versa.

In one study that looked at violent criminals, a significantly higher rate of aggressive criminals had a history of animal abuse. Another study held in 1983 showed that 60% of families, who met the New Jersey State criterion for child abuse, also abused or neglected the family pet. And, in a 1997 study that surveyed 38 women seeking refuge from an abusive relationship, 71% reported having a pet that was threatened or harmed by their batterer.

Animal abuse should be taken seriously, as it is often an indicator that something else is going on in the home or with the individual. Many convicted serial killers have had animal abuse in their background. The infamous Jeffrey Dahmer impaled frogs and cats on sticks as a youngster. Theodore Bundy was linked to graveyards filled with animal bones.

More recently, many of the youngsters involved in school shootings have also had histories of animal abuse. Luke Woodham, age 16, who shot his mother and killed two classmates wrote in his journal that he had beat, burned and tortured the family dog Sparkle to death. He described the experience as "true beauty." Kip Kinkel of Oregon, age 15, who opened fire on his classmates in his Oregon high school often bragged of torturing animals. If someone would have reported that animal abuse was occurring, an intervention might have been possible.

Cruelty to animals takes on different forms in the context of family violence.

- Parents will kill a beloved family pet in front of the family to punish a child.
- Parents will threaten to harm an animal in order to secure silence of physical or sexual abuse.
- Batterers force partners to have sex with an animal or threaten an animal to punish their partner.
- Adult victims of domestic violence will prolong leaving an abusive relationship due to fear

of harm to the family pet.

- Children identify with their abusers and begin to abuse an animal because it is a weaker victim than they are.

There are many things you can do to help create a non-violent community.

1. **Become aware of the signs of cruelty.** Lack of food and water, lack of veterinary care for illness or injury, severe matting or filth, poor body condition, lack of sanitation, abandonment, ingrown collars around neck, tied or caged animals without room to move around, burns, trauma, poisoning, mutilation and animal fighting.
2. **Take all forms of abuse seriously.** In the state of Arizona, intentional acts of animal cruelty is a felony. In Maricopa County report acts of animal cruelty to the Maricopa County Sheriff's Office at (602) 256-1000 or your local law enforcement agency.
3. **If you know of a person who is being abusive, report it!** If you know the person refer him to a professional for counseling. If you are a person who is preparing to leave an abusive situation consider the following:
 - a) *If your pet is being harmed you may be in danger.*
 - b) *Protect your pet by having an emergency plan.* Do not leave your animal behind if you decide to leave your home. Contact the Arizona Humane Society's Project Safe House Program at (602) 997-7585 or at www.azhumane.org. Project Safe House offers temporary housing for animals in domestic violence situations.
 - c) *Prepare a case with your pets personal items* (medical records, leash, license, medications, carrier, etc.) so you can have it if you need to leave in an emergency
 - d) *Make sure your animal is up to date on vaccinations and is wearing an ID tag or license if it is a dog.* Establish ownership of the animal in your name. Contact MCACS at (602) 506-PETS, or check www.1888pets911.org, or call 1-888-pets-911 to locate a veterinarian near you who sells licenses.
4. **Find encouragement and support professionals (judges, doctors, social workers, teachers, law enforcement, and animal control workers) who are familiar with the cycle of violence.** Maricopa County Animal Control Services (MCACS) offers programs for agencies that want to train staff on the link between animal abuse and family violence. Contact ACS at (602) 506-3471 or www.pets.maricopa.gov. If you are a social worker or a psychologist and you are interested in an intervention program for animal abusers contact The ASPCA Counseling Department in New York at (212) 876-7700 or www.ASPCA.org. You may also contact the Psychologists for the Ethical Treatment of Animals at (301) 963-4751, www.psyeta.org.
5. **Be a role model – Practice appropriate parenting skills and be a responsible pet owner.** Contact MCACS at (602) 506-PETS for more information.
6. **Create programs that address domestic violence holistically.** There are a few national organizations that provide materials that help develop programs. Contact: The American Humane Association "Campaign Against Violence," (800) 227-4645, www.americanhumane.org. The American Humane Association National Resource Center on Link Between Violence to People and Animals, (877) Link-222, The Humane Society of the United States "First Strike Program," (202) 452-1100 and The Latham Foundation, (510) 521-0920.
7. **Volunteer to donate or help an agency that is protecting individuals from abuse.**

8. **Educate others about the link between animal abuse and family violence.**

There are two books available that will help you learn more about the subject:

Child Abuse, Domestic Violence, and Animal Abuse; Linking the Circles of Compassion for Prevention and Intervention edited by Frank Ascione and Phil Arkow, Purdue University Press and *Cruelty to Animals and Interpersonal Violence; Readings in Research and Application* edited by Randall Lockwood and Frank Ascione, Purdue University Press.

If you would like more information on this subject, call Julie Bank, Director of Public Programs at the Maricopa County Animal Control Services at (602) 506-3471 or jbank@mail.maricopa.gov.

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Emergency Shelters

ONE BED, ONE LIFE

Maricopa County Shelter Hotline: 602-263-8900

**National Hotline:
 1-800-799-SAFE**



WOMEN ARE LITERALLY DYING FOR THIS BED

Autumn House

Prehab of Arizona
 P.O. Drawer 5860
 Mesa, AZ 85211-5860
 (480) 835-5555

Faith House

4506 West Citrus Way
 Glendale, AZ 85301
 (623) 939-6798

Chrysalis

P.O. Box 9956
 Phoenix, AZ 85068
 (602) 955-9059

My Sister's Place

East Valley Catholic Social Services
 1610 North Alma School Road, #18
 Mesa, AZ 85224
 (480) 821-1024

Chrysalis

P.O. Box 1551
 Scottsdale, AZ 85252
 (480) 481-0402

New Life Shelter

P.O. Box 39
 Litchfield Park, AZ 85340
 (623) 932-4404

De Colores

Chicanos por la Causa
 P.O. Box 6553
 Phoenix, AZ 85005-6553
 (602) 269-1515
(Spanish Speaking Services Available)

Sojourner Center

P.O. Box 20156
 Phoenix, AZ 85036
 (602) 244-0089
 e-mail address: soji@primenet.com

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Help for Victims

Family Advocacy Centers

Offer services to victims on a 24 hour basis, including Orders of Protection, medical examination and documentation, child protective services, victim advocacy, and crisis counseling.

The Mesa Center Against Family Violence

130 N. Robson
 Mesa, AZ 85201
 Phone:(480) 644-4075

www.ci.mesa.az.us

City of Phoenix Family Advocacy Center

2120 N. Central Avenue
 Suite 250
 Phoenix, AZ 85004-1416
 Phone: (602) 534-2120 / (888) 246-0303

www.ci.phoenix.az.us/CITZASST/fac.html

The Northwest Valley Advocacy Center

7020 N. 56th Avenue
 Glendale, AZ
 Phone: (623) 930-3720

Victim Witness Services

Glendale Police Department

Victim Assistance Program
 6835 North 57th Drive
 Glendale, AZ 85301
 (623) 930-3030

Maricopa County Attorney

Victim Witness Division
 301 West Jefferson
 Ninth Floor
 Phoenix AZ 85003
 (602) 506-8522

Maricopa County Attorney

Victim Witness Division
 222 E. Javalina, Suite 2400
 Mesa. Arizona 85210
 (480) 506-2488

Phoenix City Prosecutor's Office

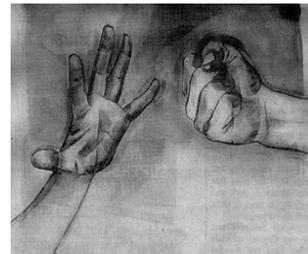
Victim Witness Program
 300 W. Washington
 Phoenix, AZ 85003
 (602) 261-8192

Phoenix Police Department

Family Advocacy Center
 2120 N. Central Ave., Ste. 250
 Phoenix, Arizona 85004
 (602) 534-2120

Scottsdale City Prosecutor's Office

Victim Assistance Program
 3939 Civic Center Boulevard
 Scottsdale, AZ 85251
 (480) 312-4226



LINKS to other areas of the site:

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[Checklist](#)

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<p>Mesa Police Department Victim Assistance Program 130 North Robson Mesa, AZ 85201 (480) 644-3232</p>	<p>Scottsdale Police Crisis Intervention Unit 3700 North 75th Street Scottsdale, AZ 85251 (480) 391-5055</p>
<p>Mesa Prosecutor's Office Victim Rights 245 West Second Street Mesa, AZ 85201 (480) 644-2188</p>	<p>Tempe Police Department Victim Assistance 120 East Fifth Street Tempe, AZ 85280 (480) 950-8011</p>
<p>Mesa Center Against Family Violence 225 E. First St., Ste. 102 Mesa, Arizona 85201 (480) 644-4075</p>	<p>Victim Rights and Witness Assistance Arizona Attorney General's Office 1275 W. Washington Phoenix, Arizona 85007 (602) 542-4911</p>
<p>Peoria Police Department Victim Assistance 8401 W. Monroe St. Peoria, AZ 85380 (623) 979-4222</p>	

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Legal Services and Courts

Legal Services

- ACADV Legal Hotline: (602) 279-2900
- Advocacy for Battered Women, ASU College of Law: (480) 965-0059
- Community Legal Services - Central: (602) 258-3434
- Community Legal Services - East: (480) 833-1442
- Community Legal Services - West: (623) 937-2733
- Family Lawyers Assistance Project, 101 West Jefferson, Phoenix, AZ 85003 (602) 506-7948
- Maricopa County Lawyer Referral: (602) 257-4434
- Maricopa County Superior Court, SELF-HELP Center: (602) 506-7353
- Phoenix Indian Center-Urban Indian Law: (602) 263-0021
- Sojourner Legal Advocacy Program: (602) 258-0373
- Tele-Law Tapes: (602) 254-4099

Courts

Superior Court SELF-HELP Center

Forms/Information Available

Call for additional information: (602)506-7353

*Superior Court***

201 West Jefferson

Phoenix, AZ 85003

*Superior Court***

222 East Javelina Avenue

Mesa, AZ 85252

**These are the courts that issue Orders of Protection for cases involving annulment, divorce, legal separation, paternity, and maternity.

Other Court Phone Numbers

- County Justice Courts (Phoenix): 602-506-1168
- Municipal Courts (Phoenix): 602-262-7120
- Clerk of the Superior Court: 602-506-3676
- Maricopa County Self-Service Center: 602-506-SELF

Court Locations

Avondale Magistrate Court
521 East Western Avenue
Avondale, AZ 85323

Buckeye Justice Court
100 North Apache
Buckeye, AZ 85326

Buckeye Magistrate Court
100 North Apache
Buckeye, AZ 853236

Carefree Municipal Court
100 Easy St.
Carefree, AZ 85377

Cave Creek Municipal Court
37622 North Cave Creek
Cave Creek, AZ 85331

Central Phoenix Justice Court
One West Madison
Phoenix, AZ 85003

Chandler Justice Court
2051 West Warner Road
Chandler, AZ 85224

Chandler Municipal Court
255 East Buffalo Street
Chandler, AZ 85225

East Mesa Justice Court
4811 East Julep, Suite 128
Mesa, AZ 85205

East Phoenix Justice Court #1
One West Madison
Phoenix, AZ 85003

East Phoenix Justice Court #2
4109 North Twelfth Street
Phoenix, AZ 85014

Fountain Hills Magistrate Court
16836 East Palisades
Fountain Hills, AZ 85269

Gila Bend Justice Court
209 East Oima

North Mesa Justice Court
1837 South Mesa Drive
Mesa, AZ 85202

Northeast Phoenix Justice Court
10255 North 32nd Street
Phoenix, AZ 85028

Northwest Phoenix Justice Court
11601 North 19th Avenue
Phoenix, AZ 85029

North Valley Justice Court
5222 W. Glendale
Glendale, AZ 85301

Paradise Valley Municipal Court
6401 East Lincoln Drive
Paradise Valley, AZ 85253

Peoria City Court
8401 West Monroe
Peoria, AZ 85345

Peoria Justice Court
7420 West Cactus Road
Peoria, AZ 85381

Phoenix City Court
300 W. Washington
Phoenix, AZ 85003

Scottsdale City Court
3700 North 75th Street
Scottsdale, AZ 85251

Scottsdale Justice Court
3700 North 75th Street
Scottsdale, AZ 85251

South Mesa/Gilbert Justice Court
1837 South Mesa Drive, B -103
Mesa, AZ 85202

South Phoenix Justice Court
217 East Olympic Drive
Phoenix, AZ 85040

Surprise City Court
12604 Santa Fe Drive

Gila Bend, AZ 85337

Gilbert City Court
945 South Gilbert Road
Gilbert, AZ 85296

Glendale City Court
5711 West Glendale Avenue
Glendale, AZ 85301

Glendale Justice Court
6830 North 57th Drive
Glendale, AZ 85301

Goodyear Magistrate Court
120 East Western Avenue
Goodyear, AZ 85338

Guadalupe City Court
9050 South Avenida del Yaqui
Guadalupe, AZ 85283

Litchfield Park Municipal Court
214 West Wigwam Boulevard
Litchfield Park, AZ 85340

Maryvale Justice Court
4622 West Indian School Road, Suite
10
Phoenix, AZ 85301

Mesa City Court
245 West Second Street
Mesa, AZ 85201

Surprise, AZ 85374

Tempe City Court
140 East Fifth Street
Tempe, AZ

Tempe Justice Court
1845 East Broadway, Ste. 8
Tempe, AZ 85282

Tolleson Justice Court
9550 West Van Buren
Tolleson, AZ 85353

West Mesa Justice Court
122 North Country Club Drive
Mesa, AZ 85201

West Phoenix Justice Court
527 West McDowell Road
Phoenix, AZ 85003

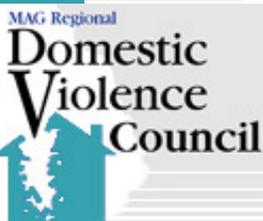
Wickenburg Justice Court
155 North Tegner
Wickenburg, AZ 85358

Youngtown Municipal Court
12030 Clubhouse Square
Youngtown, AZ 85363



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Treatment for Offenders

Offender Treatment Services

*Indicates those programs approved by the Arizona Department of Health Services as of February 25, 1999; others may have been approved subsequently.

Alternatives for Men*

(Faith House)
4425 West Glendale Avenue, Suite 5
Glendale, AZ 85301
(623) 842-3327

Arizona Behavioral Health Counseling
P.O. Box 22152
Phoenix, AZ 85028
(602) 788-1116

Arizona Counseling and Education, Inc.
13231 North 35 Avenue, Suite A-2
Phoenix, AZ 85029
(602) 678-1122

Central Counseling and Education Services
49 East Thomas Road
Suite #201
Phoenix, AZ 85012
(602) 235-9237

Chicanos por la Causa
4622 West Indian School Road
Phoenix, AZ 85031
(623) 247-0464

Chrysalis*
2345 East Thomas Road, Suite # 470
Phoenix, AZ 85016
(602) 955-9059

East Valley Catholic Social Services
18 East University
Mesa, AZ 85201
(480) 964-8771

Enhancement Counseling Connection
12038 North 35 Avenue, Suite 5
Phoenix, AZ 85029
(602) 547-9772

Human Relations Center
312 North Alma School Road, Suite 17
Chandler, AZ 85224
(480) 963-8135

Justice Services, Inc.*
7447 East Earll Drive
Scottsdale, AZ 85251
(480) 949-8871

National Curriculum Training Institute
319 E. McDowell Rd., Suite 200
Phoenix, Arizona 85004
(602) 252-3100

New Balance Center
2111 East Baseline Road, Suite F-6
Tempe, AZ 85253
(480) 820-7122

ONE (Organization for Non-violence Education)
P.O. Box 863
Glendale, AZ 85311-0863
(623) 934-0770

PREHAB of Arizona
868 East University
Mesa, AZ 85203
Mailing Address:
P.O. Drawer 5860
Mesa, AZ 85211
(480) 969-4024

SAGE Counseling Services
2125 South 48 Street, Suite 105
Tempe, AZ 85287
(480) 730-8873

Sojourner Center
P.O. Box 20156
Phoenix, AZ 85036

Family Service Agency
1530 East Flower Street
Phoenix, AZ 85014
(602) 264-9891

Family Life Skills Center*
17030 North 49th Street, Suite 1045
Scottsdale, AZ 85254
(602) 404-1566

(602) 244-0089

Tri-City Behavioral Health Services
1232 East Broadway, Suite 106
Tempe, AZ 85282
(480) 839-1668

Western Judicial Services*
9555 West Van Buren, Suite 3
Tolleson, AZ 85353
(623) 936-8828

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Other Services

Crisis Lines

- National Domestic Violence Hotline: 1 (800) 799-SAFE
- Value Options: (602) 640-1199
- Suicide Prevention: (480) 784-1500
- Community Information and Referral Services: (602)263-8856
- Maricopa County Shelters - (ACADV) (602) 279-2900 or 1-800-786-7386

Sexual Assault Information

- Arizona Sexual Assault Network (602) 254-6400, Ext 139
- Center Against Sexual Assault
 2333 North Central Avenue, Suite 100
 Phoenix, AZ 85004
 (602) 254-6400
- Sexual Assault Recovery Institute
 3625 North 16 Street, 128
 Phoenix, AZ 85006
 (602) 235-9345

Children's Services

- Child Abuse Hotline: 1-888-767-2445
- Child Protective Services: (602) 530-1800
- Crisis Nursery of Phoenix: (602) 273-7363
- East Valley Crisis Nursery: (480) 969-2308
- West Valley Crisis Nursery: (480) 848-8863
- Child Help USA: (602) 271-4500

Elder Abuse Information

- Adult Protective Services
 1122 North Seventh Street, Suite 205
 Phoenix, AZ 85006
 (602) 255-0996
- Area Agency on Aging
 1366 East Thomas Road, Suite 108
 Phoenix, AZ 85014
 (602) 264-2255
- Senior Help Line (602) 254-4357

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Court Orders

There are three types of protective relief in the form of court orders available for domestic violence victims: **(1) Orders of Protection, (2) Emergency Orders of Protection, and (3) Injunctions Against Harassment.** Although elements of each are similar, there are fundamental differences regarding scope, applicability, and duration of the orders.

All three types of orders are civil documents issued by a court to prevent future abuse and harassment if that person has abused or harassed you in the past. They may forbid certain acts, order a person to stay away from certain places including a victim's residence, school or children's school, workplace; or prohibit a person from making ANY contact with the victim. The orders, when violated, allow police to arrest the person who has been physically controlling, violent, bothering or threatening to attack you.

TYPE OF COURT ORDER	WHO THEY APPLY TO	WHAT YOU NEED TO SHOW	DURATION
Order of Protection A.R.S. §13-3601 (A)	<ul style="list-style-type: none"> ● Spouse or former spouse ● A person of the opposite sex you live with or have lived with ● Persons who have a child in common ● Most other relatives that are related by blood or by marriage 	Evidence that the person you want protection from has committed or may commit an act of domestic violence (see list below). The person only needs to have threatened or abused you ONCE. <ul style="list-style-type: none"> ● Endangered, threatened or intimidated you ● Assaulted you with a body or with a weapon ● Interfered with the custody of your children ● Restrained you or held you prisoner ● Kidnaped you ● Trespassed on or damaged your property ● Displayed a deadly weapon or threatened you with a deadly weapon 	12 months

<p>Emergency Order of Protection A.R.S. §13-3624</p> <p>May be granted in writing or orally (which includes by telephone and after court hours in jurisdictions with 150,000 persons or more) for the protection of a person in "imminent and present danger of domestic violence."</p>	<p>Same as above</p>	<p>Same as above</p>	<p>Until the close of next day of judicial business following the day that the EO was issued</p>
<p>Injunction Against Harassment A.R.S §12-1809</p> <p>Harassment as defined in statute is a series of acts over any period of time directed at a specific person that would cause a reasonable person to be seriously alarmed, annoyed, or harassed and that in fact seriously alarms, annoys, or harasses the person and serves no legitimate purpose.</p>	<ul style="list-style-type: none"> ● Any person who you can show has threatened or abused you more than once ● No threshold "relationship test" for issuance of an Injunction ● Frequently used as a protection mechanism for persons not eligible for an Order of Protection, such as unmarried or unrelated persons or same sex couples ● Often sought in connection with disputes between neighbors or landlords and tenants 	<p>Evidence that the other person has repeatedly harassed, intimidated, threatened, annoyed or abused you within the past year and that those things upset you and that the other person's acts have made you fear for your safety or life.</p>	<p>12 months</p>

Domestic violence crimes included under statute A.R.S. § 13-3601 (A) are:

- Dangerous crimes against children
- Kidnaping
- Aggravated harassment
- Endangerment
- Criminal trespass
- Stalking
- Threatening or intimidating
- Criminal damage
- Child or vulnerable adult abuse
- Assault
- Interfering with judicial proceedings
- Aggravated assault
- Disorderly conduct
- Custodial interference



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- Use of the telephone to terrify, intimidate, threaten, harass, annoy or offend
- Unlawful imprisonment
- Harassment

(*Information adapted from the *Domestic Violence Survivor's Guide*, a publication of the Maricopa County Bar Association, Young Lawyers Division, 602-257-4200 and the *Benchbook for Orders of Protection and Injunctions Against Harassment in Domestic Violence Cases*, Arizona Supreme Court, Administrative Office of the Courts.)

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Domestic Violence Legislation

Bills Signed by the Governor:

(After checking votes, just hit the back button to return here.)

- **SB 1173 Insurance discrimination; domestic violence:** Prohibits discrimination by insurance companies against DV victims and also removes the requirement that both parties be of the opposite sex to be classified as DV.
 VOTES: [Senate](#) [House](#)
- **SB 1303 Domestic violence program consolidation:** Creates a domestic violence state plan task force.
 VOTES: [Senate](#) [House](#)
- **SB 1306 (identical HB 2689) Domestic violence shelter fund; report:** Removes the cap on the Shelter Fund and replaces it with a formula to be developed by DES in conjunction with ACADV.
 VOTES: [Senate](#) [House](#)
- **SB 1316 Prohibited possessor; definition:** Removes persons serving probation for misdemeanor offenses from the list of prohibited possessors, unless the crime was a domestic violence misdemeanor offense.
 VOTES: [Senate](#) [House](#)
- **SB 1366 Support; domestic relations; reform committee:** Requires the Domestic Relations Reform Committee and the Child Support Coordination Committee to have 2 joint annual meetings and also adds a representative from the statewide coalition against DV to the DRRC.
 VOTES: [Senate](#) [House](#)
- **SB 1345 (includes SB 1245 & 1346) Domestic violence; pregnant victim; penalty:** Creates a sentence enhancement if the victim is pregnant and the abuser knew, allows persons convicted of killing their abusers to petition a sentence review, and creates a rebuttable presumption that it is not in the best interests of the child to be in the sole or joint physical or legal custody of the abusing parent if the court makes a finding of domestic violence.
 VOTES: [Senate](#) [House](#)
- **HB 2109 Injunction against workplace harassment:** Allows an employer to request an injunction prohibiting workplace harassment.
 VOTES: [Senate](#) [House](#)
- **HB 2126 Domestic violence:** Provides technical changes to legislation passed in 1998, clarifies the relationship test for DV, and adds abuse in the presence of a child as a sentence enhancement.
 VOTES: [Senate](#) [House](#)

- **HB 2291 Appropriation; domestic violence programs:** Appropriates \$3M in TANF funds to the Shelter Fund, with \$1M allocated for legal advocacy.
VOTES: [Senate](#) [House](#)
- **HB 2305 Child custody; modification; petition:** Contains the federal Uniform Child Custody Jurisdiction and Enforcement Act; giving more protections to victims of domestic violence.
VOTES: [Senate](#) [House](#)
- **HB 2427 Appropriation; department of law:** Allocates \$1M from money diverted from the AG's victims' rights fund to the department of law to be dispersed to public and private organizations dealing with issues of sexual assault.
VOTES: [Senate](#) [House](#)

Bills that Failed

- **SB 1524 Domestic violence shelter; funding; shelter fund:** Identical to SB 1306, except that it eliminates current reporting requirements without replacement requirements.
- **SB 1535 Domestic violence actions:** Allows a victim of a gender-based crime to sue civilly for compensatory and punitive damages.
- **HB 2366 Justification; use of force:** Allows an individual to use physical or deadly force as a means of defense if he/she believes that another individual will commit an unlawful act of physical force against him/her or a third party.
- **HB 2535 Domestic violence shelter license plates:** Create special license plates to generate funds for the DES Shelter Fund.
- **HB 2575 Domestic violence; law enforcement:** Requires law enforcement officers to receive DV training and that the training be developed in collaboration with ACADV.

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Organization and Link

Area Agency on Aging, Region One

Maricopa Elder Abuse Prevention Alliance working to prevent and respond to late-life domestic violence.

www.aaaphx.org

Arizona Attorney General's Office

Information on victim's services and victim's rights.

<http://www.attorneygeneral.state.az.us/>

Arizona Department of Public Safety

Crime victim's website. Information regarding services, types of crimes, victim's rights, compensation and links to other sites.

<http://www.dps.state.az.us/azvictims/>

Arizona Foundation for Women

Faces for the Future program which provides free medical, dental, and eye care to women who are victims of domestic violence. Funds grant once a year for domestic violence related projects.

e-mail: afw.@nonline.com

Arizona Judicial Branch

Web site for Arizona's state courts. Includes the Arizona supreme Court, Administrative Office of the Courts, links to courts of general jurisdiction (Superior Court) and limited jurisdiction (justice of the peace and municipal courts). Offers access to court information, opinions, assistance, forms, hotlines, and employment. Does not include federal courts or tribal courts. The link to the Domestic Violence page is www.supreme.state.az.us/dr/dv/dv.htm. The link to the Domestic Violence FAQ is www.supreme.state.az.us/question/dvfaq2.htm.

Arizona Medical Association

Directed to Arizona health care professionals, this site includes D.V. statistics, a list of Arizona safe houses, a checklist to give patients who want to leave quickly, the "red flags" of battering, how to screen, how to document, mandatory reporting, the use of medical records in D.V. cases and a copy of the MAG Safety Plan in English and Spanish. Available soon will be the Handbook for Health Care Professionals

www.armadoc.com

Arizona Sexual Assault Network

A statewide coalition of professionals and survivors to end sexual violence.

e-mail: Info@AzSAN.org

Arizona Supreme Court

Safety Plan, statewide crisis counseling resource, court locations, elder law hotline, filing fees information, family issues, publication list and links to forms and other sites.

www.supreme.state.az.us/dr/dv/dv.htm

City of Phoenix Family Advocacy Center

Provides services to victims of domestic violence including crisis counseling, safety planning, shelter access, medical examination, after hour advocate and victim assistance, and Orders of Protection.

www.ci.phoenix.az.us/CITZASST/fac.html

Community Information & Referral

On-line search capability for CONTACTS with listing of available beds for homeless and domestic violence shelters.

<http://www.cirs.org/>

Governor's Office for the Prevention of Domestic Violence

Includes newsletters of the office.

<http://www.governor.state.az.us/dvp/index.html>

Justice Services, Inc.

Offender treatment provider. Services include a 16 to 52 week offender treatment program and "Free" victim counseling.

www.justiceservices.com

Maricopa County Attorney's Office

Domestic Violence Protocol on-line.

<http://www.maricopa.gov/attorney/1service.asp>

Save the Family

Comprehensive community services to assist homeless families with children transition to self-sufficiency.

www.savethefamily.org

Sojourner Center

Victim assistance; children's program; education and support intervention model; incarcerated woman support group; legal advocacy and video teleconferencing for Orders of Protection and Injunctions; and women's support groups.

e-mail: SOJI@primenet.com

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American Bar Association

Links to domestic violence resources and referrals to lawyers; shelter referral, statistics and other domestic violence related sites

www.abanet.org/

CAVNET Domestic Violence

A searchable source of information on domestic violence

<http://209.133.10.104/cavnet>

Centers for Disease Control and Prevention

Latest news, publications, software & products, grant programs, data & statistics on health and disease and a search health topics.

www.cdc.gov

Center for Study and Prevention of Violence

Information on prevention, technical assistance and evaluation of prevention programs, violence awareness

<http://www.colorado.edu/cspv>

Center for the Prevention of Sexual and Domestic Violence

Inter-religious educational resources addressing sexual and domestic violence; acts as a link between secular and religious communities

www.cpsdv.org

Center on Crime, Communities & Culture

Guidelines and applications for fellowships and grants, research, publications, links, fact sheets and library.

www.soros.org/crime/about-cccc.html

Department of Health and Human Services - Office of Community Services

Focuses on causes and characteristics of people in need; includes funding opportunities

<http://www.acf.dhhs.gov/programs/ocs/index.html>

Family Violence Prevention Fund

National advocacy organization with focus on domestic violence education, prevention and public policy reform; also has the National Workplace Resource Center on Domestic Violence

<http://www.fvpf.org>

Feminist Majority Foundation

Lists free hotline numbers, one of which automatically transfers to a rape crisis center nearest caller. Also lists contact information on numerous state coalitions on domestic violence.

www.feminist.org

Health Resource Center on Domestic Violence

Excellent training information and best practices; health care screening protocol, safety card,

physician pocket card and other educational materials

Justice Information Center

National Criminal Justice Information Center; information on juvenile justice, law enforcement; victims, courts, prosecution, statistics and drugs/crime

<http://www.ncjrs.org>

National Coalition Against Domestic Violence

Excellent information on domestic violence and links to related sites

<http://www.ncadv.org/index.htm>

National Center for Injury Prevention and Control

Violence information related to domestic violence, juvenile justice, youth; includes a Division of Violence Prevention

<http://www.cdc.gov/ncipc/>

National Center for Victims of Crime

Toll free help line, safety strategies, helpful links (national, state and topic links), Public Policy (issues, in Congress and news), Civil Justice (civil justice system, finding a lawyer and bar association), and Newsletters (recent highlights).

www.ncvc.org

National Network to End Domestic Violence

Referrals, technical assistance, training, and other opportunities for advocates around the country. Also offers Nexus, a quarterly newsletter linking state coalitions and advocates.

www.nnedv.org

Office of Justice Programs

Indigent defense resources, workplace violence, school violence, federal resources for after-school programs, services for children with disabilities and building blocks for safe & healthy communities.

www.ojp.usdoj.gov

Office for the Prevention of Domestic Violence

Basic information on domestic violence, help for the victims, community coordination, criminal justice, health and human services, the workplace, legislation and publications.

www.opdv.state.ny.us

Preventing Crime

Publication entitled: Preventing Crime: What Works, What Doesn't and What's Promising: by Dr. Lawrence Sherman - key national study

<http://www.ncjrs.org/works/index.htm>

Society for Human Resource Management

This Web site offers extensive human resource information to answer questions about domestic violence in the workplace.

www.shrm.org

Other Sites

Spokane County Domestic Violence Consortium

An example of another regional coordinating council's Web site.

www.domesticviolence.net/

The Purple Ribbon Project

Grassroots effort to educate people about violence and encourage them to become involved in stopping violence

<http://www.cs.utk.edu/~bartley/other/prp.html>

Cybergrrl Safety Net

Lists information on various state and national programs related to domestic violence victims and batterers

<http://www.cybergrrl.com>

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