

Regional
Video
conferencing
System



City of Surprise

July 2004

Videoconference Outline

- **What is the history of the MAG RVS?**
- **What is videoconferencing?**
- **Why should I videoconference?**
- **What is videoconferencing used for?**
- **Can I use a powerpoint, video or spreadsheet in a videoconference?**
- **Who can help me videoconference?**
- **Do I need special training to videoconference?**
- **Where are other videoconference sites in the region, state, nation?**



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History



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- **Regional Council Retreat**



- **Contract awarded**



What is Videoconferencing?

- Point-to-Point
- Two Way Transfer
- Video
- Voice
- Data



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MAG Regional Videoconferencing System

- **Provide an essential regional videoconferencing system to link all member agencies**
 - Videoconferencing equipment
 - Audioconferencing equipment
 - Network
 - Service and support
- **Implementation complete**



Why Should I Videoconference?

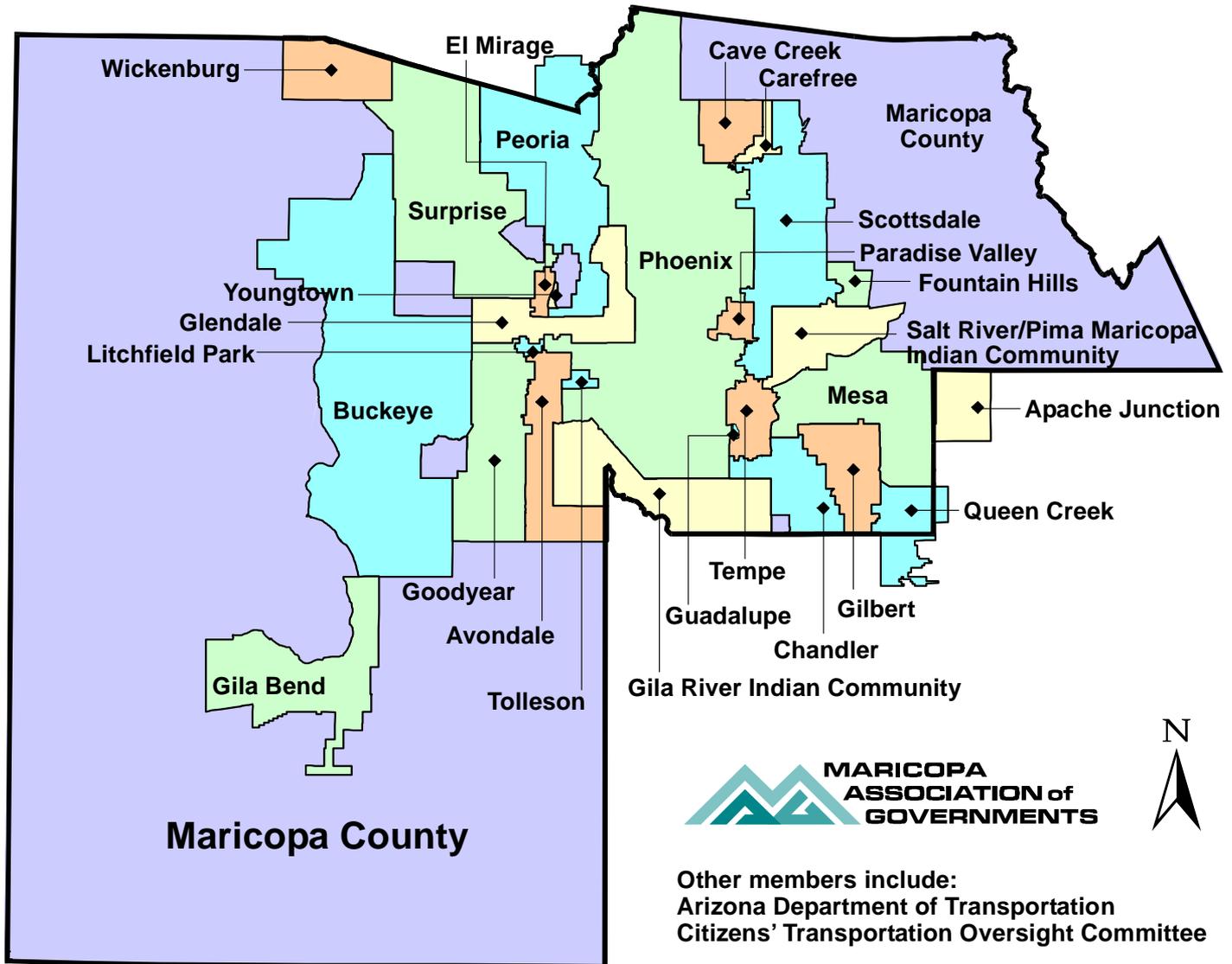
- **Reduces travel**
- **Relieves congestion**
- **Saves time**
- **Saves money**
- **Is convenient**
- **Increases staff productivity**
- **Allows organizations to make better, faster decisions**



Who Already Uses Videoconferencing?



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What are Some Videoconferencing Uses?



MAG Meetings and Training

- **MAG committee meetings**
- **Training**



Job Interviews



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■ Interviews



Chandler - Arizona



City of
Phoenix



SURPRISE
ARIZONA



Business Meetings

- **Business meetings**



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Videoconferencing in the Courts

- **Witness Testimony**
- **Initial Appearances**
- **Video Arraignments**



Workshops & Conferences

- National League of Cities
- Conference of Mayors





Can I Use Powerpoint and Spreadsheets in a Videoconference?

- **YES**
- **Each videoconference site can show a slide presentation, spreadsheet or other electronic document through the data sharing capability**



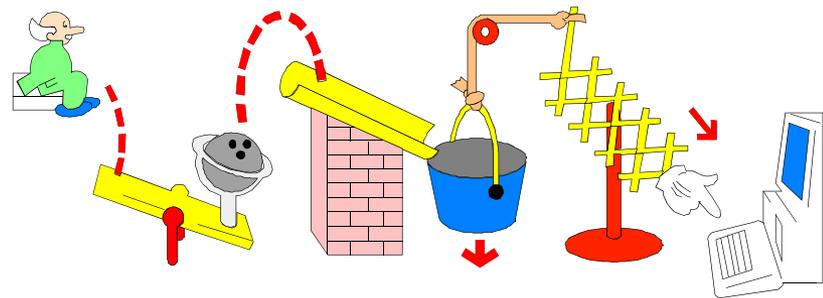
Can I Videoconference with Multiple Locations?

- **YES**
- **Each videoconference site can show a slide presentation, spreadsheet or other electronic document through the data sharing capability**



Who Can Help Me Videoconference?

- **One site coordinator and one backup site coordinator per location**
- **Main point of contact for all site users for:**
 - system scheduling
 - room scheduling
 - system assistance
 - trouble reporting
 - training/marketing



Videoconference Training

- All site coordinators trained
- Ongoing training offered by MAG staff





Where are Other Videoconference Sites?

- **Kinkos/Sprint 1-800-669-1235**
- **Proximity.com**
- **Local colleges/universities**
- **Other government agencies**
 - Courts
 - State government administration
- **Private business**

Testimonial



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■ Queen Creek

- “This new access to MAG will make it possible for our small community to stay in touch with committees and regional activities. Now we can avoid the one-hour drive into Phoenix and still participate,” said Town Manager Cynthia Seelhammer.



Testimonial

Apache Junction

■ **“The MAG Regional Videoconferencing System is great! We have used it to attend Regional Council and Management Committee meetings to save us many hours of travel time and fighting traffic. We've even used it to help us design our new Multi.-Generational/Recreation Center. We have held some of our weekly project meetings with our architects from out of state via videoconference. The MAG RVS is a fast, efficient way to get business done. ”**



**George Hoffman
City Manager**



Testimonial



- **City of Phoenix Job Interview with candidate from Sweden**



- **Phoenix**

- “Videoconferencing had very much a person to person feel, and the gentleman in the interview had a very fair chance at the job” said Supervisor of Adaptive Recreation Ann Wheat.

Audioconference Outline

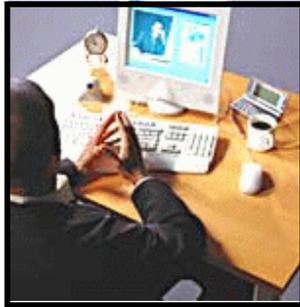
- **What is audioconferencing?**
- **How is it different from using my regular phone for a conference call?**
- **Why and when should I audio conference?**
- **How can I audioconference?**
- **Do I need special training to audioconference?**



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What is Audioconferencing?

- **Ability to link people together via telephones for a meeting**





How is Audioconferencing Different from using Conference Call on my Phone?

- **MAG RVS has a 48 port Latitude MeetingPlace audio conference server that allows you to connect up to 47 people in one audio conference or have multiple smaller simultaneous conference calls**



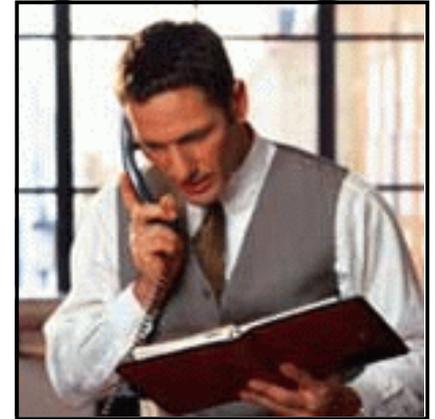
Why and When Should I Audioconference?

■ Why?

- Easy
- Affordable
- Convenient

■ When?

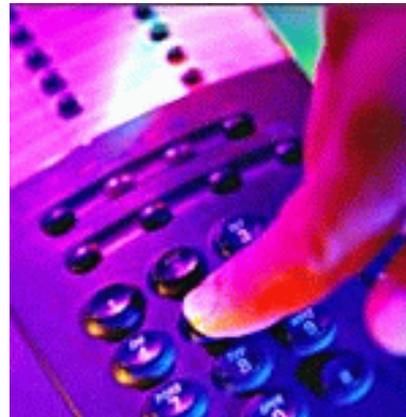
- Cannot attend a meeting in person
- Out of town
- Out of the office
- For impromptu meetings





How Can I Audioconference?

- **Dial 602-261-7510**
- **Enter meeting id and follow instructions**
 - To schedule an audioconference meeting use your profile number and password



For more information

RVS HELP DESK

602-452-5095

rvshelp@mag.maricopa.gov

