

**WEST VALLEY CHILDREN’S DV SERVICES
REFERRAL FLOWCHART:
*Ideal Flow Pattern***



Pre-DV ⇒	Primary Contact⇒	Secondary Contact⇒	Tertiary Contact/Long Term Care** ⇒	Follow/Up
PREVENTION	HEALTH CARE	Law enforcement	AGE APPROP. SUPPORT GRPS	EVAL.
-SCHOOLS	Boys/Girls Clubs	DV Shelters	MENTORSHIP PROGS. FOR KIDS	DATA COLL.
-COMM. CENTERS	Schools	P.D. Victim Services	Jewish Family Children Services	
-CHURCH/SYNAGOGUE	Comm. Centers	DV Court Advocates	Mountain Park Health Center	
LOCAL OFFICIALS	CONTACTS	CPS	PrehabW.Valley Counseling Ctr	
-system support	Business comm.	Fire Dept	Family Advocacy Centers	
-legislative/financial support	Assn.for Supp C.C.	Southwest Community Network	Western Judicial	
TRAINING	Child care providers	EMPACT	Nuestra Familia	
-make avail. at all levels	Clinica Adelante	Teen Lifeline	Southwest Behavioral Health	
NEW PROGRAM R&D	Places of worship	Southwest Valley Crisis Center	Mental health services	
	Mobile medical van		Disabled access services	
	Landlords/apartment managers		Drug counseling	

**Items in color represent services that need to be added to the West Valley continuum.*

***All services ideally offered within the regional boundaries of the West Valley.*

INTERAGENCY SERVICES: Enable West Valley residents to proceed from one level of contact to the next, as well as for West Valley agencies to maintain and improve communication.



Pre-DV: Prevention services, including age-appropriate speakers at settings including schools, community centers, and churches/synagogues.



Primary Contact Services: No direct service for children who witness DV. Some assessment, but primarily refer to authorities or others for in depth assessment and appropriate treatment.



Secondary Contact/Referral: Short term counseling, emergency transportation, crisis counseling, victim assistance, safety planning, forensic interviewing, court advocacy, safe housing



Tertiary Contact/Long Term Care: Long term counseling, physical and mental health services, support groups, legal assistance.



Follow Up: Community response to cycle of Children's DV Services. Ongoing evaluation of flow process, lessons learned, evaluation. Automatic review/changes to Pre-DV prevention and training to maintain and improve cycle.

DEFINITIONS

INTERCONTACT SERVICES

TRANSPORTATION- Transit options in between services and contacts, including those that enable children to access recreational opportunities.

INTERAGENCY COMMUNICATION-Consistent contact between agencies to coordinate services, identify gaps in service, and keep all agencies apprised of service changes and delivery.

REGIONAL FUNDING STREAM- All West Valley agencies providing children's DV services unite to identify and pursue group funding opportunities, as well as keep one another apprised of individual agency funding opportunities.

Pre-DV

PREVENTION- Efforts at every level to educate children and families about the dangers of children witnessing DV, services available to this population and methods for community/individual involvement to prevent children witnessing DV.

-SCHOOLS, COMM. CENTERS, -CHURCH/SYNAGOGUE – Speakers, discussion groups, parent forums, children's forums, community dialogues about prevention and types of abuse.

LOCAL OFFICIALS- Municipalities and elected officials continue to show leadership and are engaged in ongoing community discussions about children's DV services, including actively supporting collaboration, pursuit of funding streams, and advocacy as appropriate.

TRAINING- Systemwide collaboration to bring training opportunities to the West Valley to offer skill building for all levels of service providers to all age groups of child victims.

NEW PROGRAM R&D: New Program Research & Design, including pursuing recommendations to fill identified gaps in service, such as programs for undocumented families, and transportation between services.

Primary Contact

HEALTH CARE- Should serve as a primary point of contact for children who witness DV, including primary care physicians, nurses, hospitals, and any medical provider – even when providing services unrelated to DV -- with the opportunity to verbally screen children for witnessing DV.

Tertiary Contact/Long Term Care

AGE APPROP. SUPPORT GRPS- These groups provide long-term, consistent forums for children to comfortably discuss their needs and experiences in the presence of a trained professional, as well as with children of shared experience.

MENTORSHIP PROGS. FOR KIDS – Serve as a healthy relationship for children with a local adult, providing long-term stability and communication.

Drug counseling, Mental health services, Disabled access services – Rather than referring West Valley children outside of the region for these services, ideally, they should be made available in the West Valley as well.

Follow/Up

Evaluation - Continuous evaluation of Current Flow Pattern and resulting referral processes by network of children's DV service providers. Evaluation serves to define existing gaps and recommend changes to flow and referrals.

Data Collection - Collaborative effort to increase regional data collection pertaining to number of children who witness DV, number of children receiving various services, and number of children referred outside of the West Valley for services.