

January 9, 2002

TO: Members of the MAG PSAP Managers Group

FROM: Susan MacFarlane, Phoenix, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Thursday, January 17, 2002 at **9:00 a.m.**
Rural Metro Fire Department (see map)
4141 N Granite Reef
Scottsdale, AZ

A meeting of the MAG PSAP Managers Group has been scheduled for the time and place noted above. Members of the PSAP Managers Group may attend the meeting either in person, by videoconference or by telephone conference call. If you have any questions regarding the meeting, please contact me at (602) 262-4433.

In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the PSAP Manager Group does not meet the quorum requirement, members who have arrived at the meeting will be instructed a legal meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

TENTATIVE AGENDA

COMMITTEE ACTION REQUESTED

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| 1. <u>Call to Order</u> | |
| 2. <u>Approval of November 15, 2001 Meeting Minutes</u> | 2. Review and approve minutes of November 15, 2001 meeting. |
| 3. <u>MSAG Information Report</u> | 3. For information and discussion. |
- The MSAG Specialist will provide a report regarding the Master Street Address Guide (MSAG).

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| <p>4. <u>Qwest 9-1-1 Account Team Report</u></p> <p>Qwest will provide a report regarding service items of interest to the PSAP Managers.</p> | <p>4. For information and discussion.</p> |
| <p>5. <u>Qwest Maintenance Report</u></p> <p>The Qwest Technical Support Supervisor will provide a maintenance report regarding any problems and concerns of interest to PSAP Managers.</p> | <p>5. For information and discussion.</p> |
| <p>6. <u>ADOA Report</u></p> <p>Arizona Department of Administration (ADOA) will provide an update regarding the overall coordination of 9-1-1 emergency telephone systems in other regions of the State.</p> | <p>6. For information and discussion.</p> |
| <p>7. <u>Service Provider's Contact Information</u></p> <p>Contact information for service providers used by PSAPs for call handling will be provided.</p> | <p>7. For information and discussion.</p> |
| <p>8. <u>9-1-1 System Consultant Study</u></p> <p>Information regarding the progress of the 9-1-1 system consultant study will be provided.</p> | <p>8. For information and discussion.</p> |
| <p>9. <u>Eastside and Westside Working Groups</u></p> <p>A suggestion was introduced to form Eastside and Westside working groups to work on issues relating to the smaller PSAP.</p> | <p>9. For information, discussion and possible action.</p> |
| <p>10. <u>9-1-1 Customer Premise Equipment Maintenance RFP</u></p> <p>An update on the RFP for maintenance service for PSAP 9-1-1 equipment hardware and software will be provided.</p> | <p>10. For information, discussion and possible action.</p> |
| <p>11. <u>FY 2002 Budget Amendment</u></p> | <p>11. For information, discussion and possible</p> |

Wickenburg Police was able to purchase a logging recorder and is requesting the partial reimbursement allowed. That amount would be approximately \$3,000.

action.